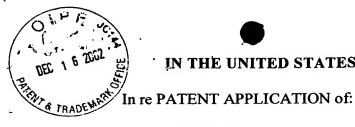
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PTO/SB/21 (08-00)
Approved for use through 10/31/2002. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 10/026,281 **Application Number** TRANSMITTAL 12/18/2001 Filing Date Bosik, et al. **FORM** First Named Inventor RECEIVED **Group Art Unit** (to be used for all correspondence after initial filing) DEC 1 8 2002 **Examiner Name** 2000.0674A Technology Center 260 12 **Attorney Docket Number** Total Number of Pages in This Submission **ENCLOSURES** (check all that apply) Assignment Papers (for an Application) After Allowance Communication Fee Transmittal Form to Group Appeal Communication to Board Fee Attached Drawing(s) of Appeals and Interferences Appeal Communication to Group Licensing-related Papers Amendment / Reply (Appeal Notice, Brief, Reply Brief) Petition After Final **Proprietary Information** Petition to Convert to a Affidavits/declaration(s) **Provisional Application** Status Letter Power of Attorney, Revocation Change of Correspondence Other Enclosure(s) (please **Extension of Time Request** Address identify below): **Terminal Disclaimer Express Abandonment Request** Request for Refund Information Disclosure Statement CD, Number of CD(s) . Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Lawrence Harbin McIntyre Harbin & King Individual name Signature 10/21/2002 Date **CERTIFICATE OF MAILING** I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: ′๖ฃ Lawrence Harbin Typed or printed name Signature

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Date



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Bosik, et al.

Appln. No. 10/026,281

Group Art Unit:

Filed: December 18, 2001

Examiner: Unassigned

For:

**CALL MANAGEMENT** SYSTEM RESPONSIVE TO **NETWORK PRESENCE** 

October 21, 2002

PETITION TO SUBSTITUTE DRAWINGS

RECEIVED

Honorable Commissioner of Patents and Trademarks Washington, D.C. 20231

DEC 1 8 2002

Technology Center 2600

Sir:

Applicants respectfully request substitution of the enclosed ten (10 sheets of formal drawings embodying Figs. 1, 2, 3, 4, 5, and 6 to replace the original drawings filed in the above-identified application. A \$130 check covering the petition fee is submitted herewith and authorization to charge any deficiency to deposit account no. 06-0115 is hereby given.

Respectfully submitted,

The PTO did not receive the following

listed item(s)\_

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